

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|--|---|------------------|---------|------------------|
| S1 | 26 | (("5875139") or ("5937394") or ("5987140") or ("6016484") or ("5727163") or ("5715399") or ("6006225") or ("6003024") or ("5999924") or ("5963949") or ("5960411") or ("6002767") or ("5724424") or ("5860068") or ("5850446") or ("5828840") or ("5943424") or ("5963916") or ("5963924") or ("5970469") or ("5983208") or ("5987132") or ("5812668") or ("5815657") or ("5889863") or ("5715314")).PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/10/29 13:08 |
| S2 | 4 | (("20010037247") or ("20010032143") or ("20020128615") or ("20020010634")).PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/10/29 13:07 |
| S3 | 4 | (("20010037247") or ("20010032143") or ("20020128915") or ("20020010634")).PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2004/10/29 13:07 |
| S4 | 3 | merchandise adj return adj services.ti. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/10/29 13:09 |
| S5 | 3 | reverse adj logistics.ti. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/10/29 13:32 |
| S6 | 3 | reverse adj logistics.ab. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/10/29 13:35 |
| S7 | 49 | manag\$8 near2 returns and auction | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/10/29 13:47 |
| S8 | 2 | RECOVERY adj MAXIMIZATION | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/10/29 13:48 |

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|-----|-----|--|---|----|----|------------------|
| S9 | 8 | product adj return adj system | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/10/29 13:49 |
| S10 | 38 | product adj return.ti. | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/10/29 14:06 |
| S11 | 174 | return adj exchange | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/10/29 14:06 |
| S12 | 4 | ("4967906" "5042686" "5257741" "6018719" "2002/0010689" "2002/0019785" "2002/0138356").PN. | USPAT | OR | ON | 2004/10/29 14:17 |
| S13 | 72 | RETURNING adj MERCHANDISE | US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2004/10/29 14:29 |
| S14 | 6 | spam and register near10 advertiser | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/05/31 10:40 |
| S15 | 0 | spam and agreement near10 advertiser | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/05/31 10:40 |
| S16 | 1 | spam and agreement near10 marketer | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/05/31 10:41 |
| S17 | 1 | spam and agreement near25 marketer | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/05/31 10:41 |

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|-----|-----|---|---|----|-----|------------------|
| S18 | 1 | spam and agreement near50 marketer | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/05/31 10:41 |
| S19 | 12 | agreement near10 marketer | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/05/31 10:45 |
| S21 | 222 | spam and agreement | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2005/05/31 10:45 |
| S22 | 71 | return\$5.ti. and catalog | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2005/10/27 17:39 |
| S23 | 7 | ("20020010689" "20020019785" "20020138356" "4967906" "5042686" "5257741" "6018719").PN. OR ("6536659"). URPN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2005/10/27 18:21 |